Laundry Management

Maximize use of your Laundry facilities, by offering cashless capability with the Monitor Laundry Controller. The MLC allows users to pay for laundry services with their room swipe card, removing the need for cash. The controller is on-line allowing detailed monitoring and reporting to track & identify washing machine and dryer usage. This information enables you to optimize your laundry facility for maximum return on your investment.

Laundry Management Issues
Monitor understands the challenges associated with running a laundry. Using coin operated machines poses some unique limitations, that can be overcome using the Monitor Transaction Management System. These limitations include profit reducing issues such as:
- Coins jamming and coin boxes filling to capacity, rendering the machine unusable
- Mechanisms miscounting coins
- Collecting, counting and banking coins is both time consuming and can be a security risk
- Customers who do not have enough coins may reduce their spend with you
- Pricing alterations have to be in coin value increments
- Tracking machine usage for maintenance, deployment and replacement purposes is difficult

Better Laundry Management
With Monitor’s powerful superVISor net software and Laundry Controller these problems can be eliminated. Profitability can be improved and the service you offer to your customers enhanced. Integrating with your Property Management Software allows your guests to use their room card to purchase laundry powder, wash, then dry their clothes without the need for cash. Your guests can spend what they want without being limited to the coins they have, and you have total visibility of machine utilization and no cash to count and bank.

How it Works
Using a standard Ethernet network the Monitor Laundry Controller communicates with superVISor net to control and report on your laundry facilities. The Laundry Controller controls up to 24 washers or dryers displaying the status of each machine, showing whether it is ‘In Use’ and if so, the time remaining to complete the cycle.
Guests swipe their magnetic stripe room card at a vending machine to obtain their washing powder, then again at the Laundry Controller to select the machine and cycle they wish to use. superVISor net integrates with your PMS so guest laundry usage can be billed directly at check out. Individual machine usage statistics are available in real-time and full details of each transaction are recorded. This includes:
- whether the selected cycle was a wash, a dry or a dry top-off cycle
- the price paid for the cycle
- any discounts applied to that user.
No more coins, better control, more convenient, simpler!
Key Benefits

For Your Guests
- Easy to use with the convenience of no coins
- Billed directly to room account
- 24 hour self-service access to laundry facilities
- Multiple wash & dry options available
- Display of machine availability, prompts & information
- Off-line capability during network failures ensures service availability

For You
- Decrease support overheads associated with cash
- Audit trail of usage to manage maintenance & demand
- Customized reporting
- Loyalty incentives could be offered to regular customers
- Remote management of facilities and pricing
- Remote diagnostic & support capability

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